



# Department of Public Services

Santa Rosa County, Florida  
6051 Old Bagdad Highway, Suite 202  
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## MEMORANDUM

To: Santa Rosa County Board of County Commissioners  
From: Brad Baker, Director, Emergency Management  
Through: Tony Gomillion, County Administrator  
Re: VIPER System – Server Purchase  
Date: January 14, 2016

## RECOMMENDATION

Request approval to purchase a server in the amount of twenty-three thousand three hundred sixty-six dollars (\$23,366) from Dell Computers to meet the growing needs of the 911 data system. The funding for the upgrade will come from the E911 budget funds reserved for contingencies; the funds are acquired through wire-line and cellular fees.

## BACKGROUND

The 9-1-1 upgrade has been an ongoing project for the past few years in an effort to upgrade our 911 system to an operating platform that prepares us for Next Generation (NG) 911. NG911 facilitates several features such as VOIP and 911 text messaging. We indicated throughout the upgrade that there would be a need to replace aged servers as they fail and can no longer perform effectively. We find it necessary to add data storage and maintain redundancy by acquiring an additional server at this time.

The Viper project was initiated in 2010 for the three (3) Public Safety Answering Points (PSAP) in the county which includes the Emergency Management, the Sheriff's Office, and the Milton Police Department Communications Centers.

## COMPLETION

The server would be acquired and managed by the Division of Enhanced 911.

**Animal Services**  
Dale Hamilton  
Director

4451 Pine Forest Road  
Milton, FL 32583  
(850) 983-4680

**Building Inspections &  
Code Compliance**  
Rhonda C. Royals  
Building Official

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**Emergency Management**  
Brad Baker  
Director

4499 Pine Forest Rd  
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**Community Planning,  
Zoning & Development**  
Rebecca Cato  
Director

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**Veterans Services**  
Karen Haworth  
Director

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*"One Team, One Goal, One Mission"*